

Privacy and Cookie Statement

This page contains the Privacy and Cookie statement of Telegraaf Media Groep N.V. ('TMG').

TMG is the largest Dutch media group, with leading market positions in fields including newspapers, magazines and other online and off-line media like the Internet and radio.

This Privacy and Cookie statement applies to all [products, services and activities of TMG](#) and its subsidiaries.

General

The personal data that you provide and use will be recorded and processed when you take a subscription, order a publication, subscribe to an e-mail newsletter, participate in a special offer, use our interactive services, contact TMG or use in any other way the services of TMG or any of its associated entities.

The party responsible for data processing is Telegraaf Media Groep N.V., Basisweg 30, 1043 AP Amsterdam, the Netherlands. Our data processing has been filed with the Dutch Data Protection Authority (*College Bescherming Persoonsgegevens*) in The Hague.

TMG attaches importance to treating carefully and confidentially any personal data that you provide. Therefore, TMG complies with the Netherlands Data Protection Act (*Wet Bescherming Persoonsgegevens*) the Telecommunications Act (*Telecommunicatiewet*) and the codes of conduct of DDMA (Dutch Dialogue Marketing Association) and Emma (E-mail Marketing Associatie Nederland).

Purposes of data processing

TMG may use the personal data that you provide in order to:

- establish and perform the agreement, for example to deliver products, services or information that you have selected;
- invoice a payable service or product that you have taken;
- allow you to post and exchange information on one of the TMG websites and, if the website offers such a possibility, to contact other users of the website;
- inform you of new products and services;
- send you a newsletter, user information, service message or other message, electronic or otherwise;
- show you targeted advertisements; an advertisement may be displayed of a product or service in which TMG believes, on the basis of the data that it has processed, that you might be interested;
- comply with laws and regulations applicable to TMG.

For the purposes declared above, your personal data may be exchanged with or made available to [all parts of the TMG group](#).

Disclosure of data to third parties

Your data will not be disclosed to parties outside the TMG group without your express permission, except in the following situations. Your data may be disclosed without your express permission to parties engaged by TMG to provide its services (such as the supplier of a product ordered by you). In such a case, your data will be used solely for the purpose for which you provided it (for delivery of a product, for example). It is also possible that, under prevailing laws and regulations, TMG will have a duty to disclose certain data, for example to the police for the purpose of an investigation. In such a case, TMG will disclose data only if it has established that it has a legal obligation to do so. TMG may pass on your data to third parties, for example if a third party asserts that the content of your advertisement violates its intellectual property rights, or that unlawful statements are being made on any forum made available by TMG. In such a case, TMG will disclose your data only under strict conditions, always taking your interests into account.

Cookies

When you use TMG websites it is possible that we may gather information about your usage of those websites, for example by means of cookies.

Cookies have two functions. Firstly, they help to simplify navigation in a website by remembering such matters as login names, passwords and preferences like language. Secondly, there are cookies that, based on the websites that you visit, predict your interests. Cookies do not contain any personal data. They simply remember your preferences and interests, based on your surfing behavior. Cookies cannot damage your computer or files resident in your computer.

TMG may install cookies in order to:

- analyze the use made of its websites, with a view to optimizing those websites;
- publish more targeted information on its websites;
- gather information about visitors to its websites;
- send targeted information, including the sending of service information; for this purpose the data gathered by cookies may be combined with personal data processed by TMG;
- develop marketing activities for TMG products.

This may include data lawfully gathered by third parties.

Some advertisements and other commercial devices on the websites of TMG are installed directly by third parties. These advertisements and devices may use your IP address, install cookies and/or use techniques with a similar goal, for example to keep a record of advertisements already shown to you. This Privacy and Cookie Statement applies only to TMG's own cookies. The use of cookies and other techniques by third parties, within the aforementioned meaning, is subject to their own privacy policies. TMG will not use them and has no access to those cookies and the information that they render.

In your browser settings you can deactivate the cookies that remember your preferences and simplify navigation of the TMG websites. If necessary you should consult the help function of your browser. If you deactivate these cookies, you will not always be able to use all features of

the websites of TMG. The cookies installed by TMG and advertisers to track your surfing behavior can be deactivated via www.youonlinechoices.com/nl/uw-advertentie-voorkeuren. Note that after deactivating the cookies you will continue to see advertisements, but they will no longer be tailored to your interests.

Important! Deactivating cookies affects only the computer and browser you use to make this setting. If you use several computers and/or browsers, you must repeat this setting as often as necessary.

Telephone calls

Telephone calls made to the Customer Service departments of TMG group companies may be recorded for training and coaching purposes. The recordings will not be saved longer than strictly necessary and they are inaccessible to unauthorized parties.

External service providers and other sites

If you enter the site of a third party via a website of TMG, the conditions and privacy rules of the relevant partner or third party will apply. We advise you to read the privacy statement of the partner or third party.

Data security

TMG respects the privacy of every stakeholder and ensures that personal data is treated confidentially and with utmost care. All personal data is saved securely in the TMG database. This database is accessible only to TMG employees to the extent necessary for their work. TMG makes all reasonable efforts to secure its systems against data loss and/or unauthorized use or processing. For that purpose we take appropriate technical and organizational measures, taking into account such factors as the state of the art.

However, TMG will not be liable for access gained unlawfully to computers or files, or for viruses disseminated via advertisements or via other unlawful programs or files, or for any other consequence of the provision of data to TMG.

Inspection/correction of data and objections

You can obtain free access at any time to inspect your data processed by TMG and, if desired, correct it. You may also lodge an objection to receiving information or targeted offers from TMG by e-mail, telephone, post and/or SMS text messaging. If you wish to avail of any of these possibilities, you should write to the following address:

Telegraaf Media Groep
T.a.v. Klantregistratie
Antwoordnummer 9098
1000 VV Amsterdam

The Netherlands

Alternatively you can send an e-mail to onlineklantregistratie@tmg.nl.

Amendment of Privacy and Cookie Statement

TMG reserves the right to make changes to this Privacy and Cookie Statement. Any changes will be published on this page. We advise you to revisit our Privacy and Cookie Statement regularly to ensure that you are always familiar with the content of the prevailing version.

This Privacy and Cookie Statement was most recently amended on 27 September 2011.